



## Engaging and Encouraging Employees

The Federal Government's diverse and multi-generational workforce requires exceptional leadership to keep all employees satisfied with their jobs and performing optimally. This seminar helps you understand what keeps your staff engaged and offers tools for encouraging high performance to boost organizational productivity.

- Examine recent research related to employee engagement, job satisfaction and high performance.
- Learn tools and approaches for creating a more engaged and high-performing workforce.
- Use research and tools learned in the seminar, including your agency's data from the Federal Employee Viewpoint Survey (EVS), to develop action plans specific to your organization.



### Use Data from the Employee Viewpoint Survey to Guide Your Efforts

Every agency is different, which is why this seminar will help you develop an action plan for keeping your workforce happy and performing at their best. In the seminar you'll use data collected from your agency's Employee Viewpoint Survey results so that you leave with a plan that is specific to your organization and immediately applicable back on the job.

#### SKILL IMMERSION

##### COMPETENCIES

- Accountability
- Entrepreneurship
- Human Capital Management
- Influencing/Negotiating
- Strategic Thinking

##### LOCATIONS

Eastern Management Development Center in Shepherdstown, WV

This training facility is 70 miles from Washington, DC in the Blue Ridge Mountains above the Potomac River.

Washington, DC

For class schedule, please go to [www.leadership.opm.gov](http://www.leadership.opm.gov)

“This course has renewed my passion to try and ensure that the mission is carried out and the only way to really do that is by having employees who like their job, supervisor and duties.”

## Register Now for the Engaging and Encouraging Employees Seminar

This seminar is designed for human capital officers, senior managers, supervisors and team leaders, and other non-management specialists interested in boosting employee retention and maintaining high work performance.

### An Examination of How You Can Lead Your Employees—and Agency—to Success

- Learn how the latest EVS research can be used to help you be a better leader for your employees.
- Practice proven engagement tools and build a skill set for leading a satisfied, high-performing workforce.
- Come back to work with an action plan based on EVS data for raising organizational performance through the use of skills and approaches learned in the seminar.

“The course provided encouraging ways to improve performance and morale within my direct span of control and potential ideas to float upward.”

#### TUITION

\$2,575 EMDC/\$2,350 Washington, DC

Tuition at EMDC includes materials, meals and lodging. The cost of meals and lodging is no included in tuition for the Washington, DC session.

For class schedule, please go to [WWW.leadership.opm.gov](http://www.leadership.opm.gov)

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## Three Ways to Register

### 1. Register Online at [www.leadership.opm.gov](http://www.leadership.opm.gov)

Initiate course registration with your Government Purchase Card payment, the fastest way to reserve your space. Use your own agency-specific procurement forms. Once we have received your payment, you will receive confirmation within two business days.

### 2. Fax a Registration Form found online. This form can be used for courses at the Federal Executive Institute or Management Development Centers.

### 3. Contact a Representative Customer Service Office:

Toll Free: 888-676-9632  
Phone: 304-870-8008  
Fax: 304-870-8078  
TDD/TTY 304-870-8066  
Email: [register@opm.gov](mailto:register@opm.gov)



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Fax: 304-870-8078  
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